



## TERMS AND CONDITIONS

### Accounts

All reservations must be secured by a non-refundable deposit of £10 per person per night.

If the deposit is paid in cash or by cheque, a credit card will be required upon check-in for security.

Accounts must be settled in full on day of departure.

Guests may check-in any time after 2 pm and check-out is by 10.30 am on the day of departure.

We accept most major credit and debit cards. Unfortunately we are not currently able to accept Amex. We can only accept cheques as payment if they are fully cleared prior to your arrival at Sentry Mead.

We reserve the right to alter our tariff should circumstances beyond our control make it necessary.

### Dogs

Dogs are welcomed into the hotel and guest bedrooms. They may not go into the Dining Room under any circumstances. During meals guests are invited to leave well-behaved dogs in the bedroom or in the car.

A blanket is provided for your dog to sleep on. If necessary, we can refrigerate food on your behalf.

### Smoking

Sentry Mead is now entirely non-smoking. There are smoking areas outside the building.

### Cancellation Policy

The deposit is non-refundable.

If cancelled with more than 14 days' notice there will be no further charges.

If cancelled within 14 days the first nights' accommodation will be charged, less VAT at 20%. This charge will not apply if the room is re-let.

### Parking

Sentry Mead has its own off-street car parking available.

There is also plenty of un-restricted on-road parking at the corner of Madeira Road and Granville Road.

### Insurance

We advise you to take out insurance to cover the cost of cancellation and other risks including loss or damage to personal belongings or personal accident. The establishment's liability for guest belongings is generally limited under the Hotel Proprietor's Act.

Our establishment maintains appropriate insurance cover where the establishment is at fault for any injury, loss or damage suffered by our guests.

### Wi-Fi

Wi-Fi is available free of charge to our guests and is available throughout the building. Please bring your laptop. There is internet access via a computer terminal in the lobby - there are no printing facilities.